The "What, How, Tool, Proof" Framework

A Systematic Approach to MSP Security Implementation

EXAMPLE: CIS Control 5.1 - "Establish and maintain an inventory of accounts"

WHAT

Account Inventory
CIS Control 5.1

PROOF

- Monthly exports
- Review documentation
- Audit logs
- Change documentation
- Policies and procedures

WHAT'S

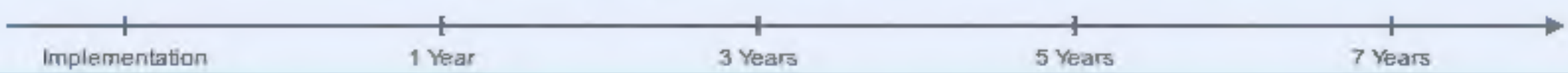
- Active Directory
- Local admin accounts
- Service accounts
- Cloud services
- SaaS applications
- Network devices
- Vendor accounts
- Mobile devices

HOW

- Documentation process
- Classification system
- Regular audit schedule
- Defined ownership
- Onboarding/offboarding
- Access review system

TOOL

- IAM Solution
- CMDB
- ITAM Platform
- Spreadsheet (Version Control)

"If you can't prove you did it, you didn't do it."

PROOF TIMELINE: Documentation Persists For Years